



Download

Search for "V380 Pro" in the App store or scan the QR code below to download and install the V380 Pro APP.



Scan the QR code to download the V380 Pro APP

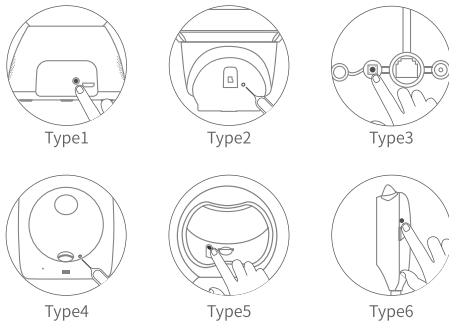
V380 Pro PRODUCT MANUAL

Intelligent • Technology • Security

Note: Read carefully before using the device and keep it for subsequent use

Reset the camera

1. Power on the camera.
2. Press and hold the reset button for several seconds, the camera will prompt "Restore factory default setting".



Note: The position of the reset button is for reference only, depending on your device.

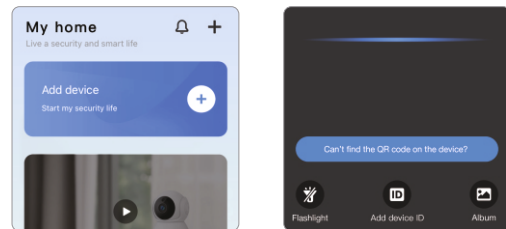
Scan the QR code to configure the network

Note: Turn on your phone's WiFi before you add a camera.

Scan the QR code tag

1. Open V380 Pro APP to register your account and log in, click the "+" button on the home page.
2. Scan the QR code of the camera body tag with your phone.

Note: Camera body QR code tag is usually at the bottom or on the side of the device.



Note: When the APP version is upgraded, please take the actual APP interface as the basis.

Scan the QR code below for Tutorial Videos when you need.

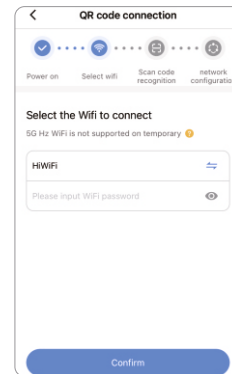


If the camera body tag is damaged, you can scan the QR code below to configure the network.



WiFi selection

1. Connect your mobile phone to 2.4GHz WiFi first.
2. Confirm the connected WiFi and enter the password.



Note: Please select WiFi without "5G". The WiFi name should not contain any special characters.

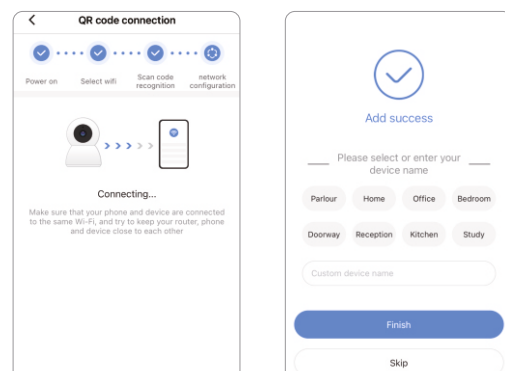
QR code configuration

1. The APP will generate the QR code and then use camera to scan this QR code.
2. After the camera identifies the QR code successfully, it will prompt "Configuration received". Click "I have heard the tone" in the APP after hearing that tone.
3. After the connection completed, it will prompt "WiFi connected".



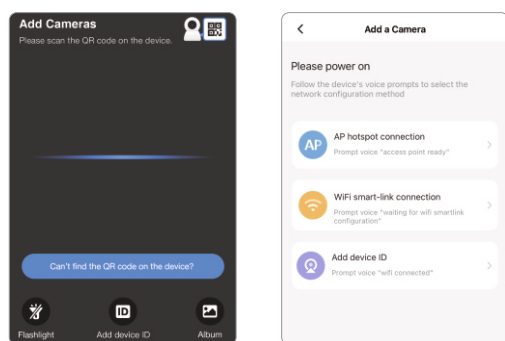
Adding completed

1. The APP automatically connects the camera.
2. After the camera is successfully networked, you can create groups for the camera and set the name.



Hotspot configuration

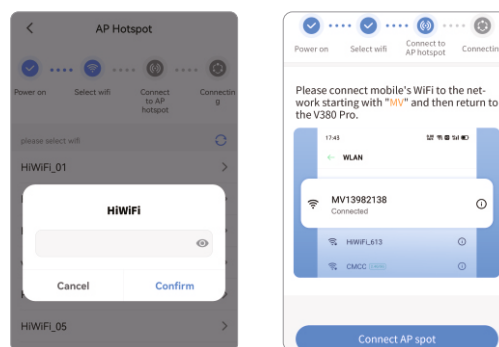
- 1.Click"Can't find the QR code on the device?".
- 2.Select "Connect AP hotspot", click"AP hotspot connection".



Note: Please connect your phone to wifi required by your device first.

Android

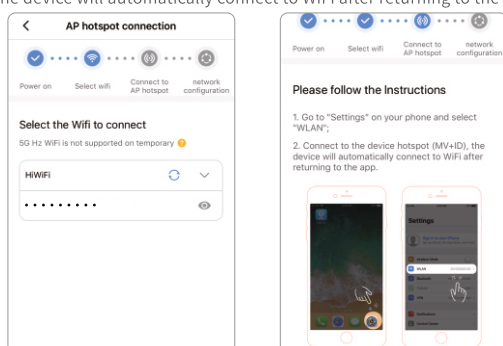
- 1.Select WiFi and enter your WiFi password.
- 2.Select "Connect AP hotspot"button and connect to the device hotspot(MV+ID).
- 3.The device will automatically connect to WiFi after returning to the APP.



Note: You can find the corresponding ID on the device body tag which is for the hotspot's name.

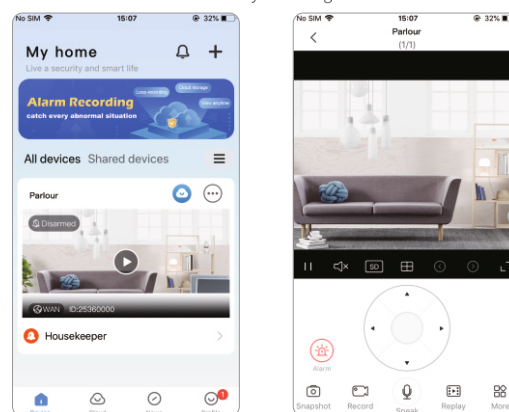
ios

- 1.Enter your WiFi password.(If you want to connect to other WiFi, please connect your mobile phone to the WiFi you need and then return to the APP to refresh).
- 2.Select "Connect AP hotspot"button and connect to the device hotspot(MV+ID).
- 3.The device will automatically connect to WiFi after returning to the APP.



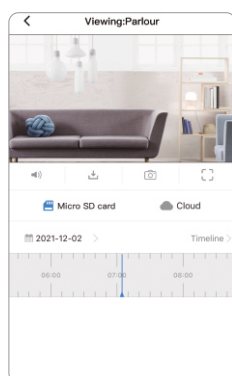
Real-time preview

The added camera can be viewed in the device list, and the real-time preview interface can be viewed by selecting the camera.



Video replay

After connecting the camera in the APP, open the real-time preview interface, and click "Replay" in the function bar.



Video recording with Micro SD card

Before installing the Micro SD card, please off the camera first, and then turn on the power after installation.

- Ordinary camera support up to 128G capacity of the TF card.
- The format of 32G and below is "FAT32".
- The format of 64G and above is "exFAT".

Settings

In the device list, click [Recording settings].

- 1.Recording settings
 - Continuous recording:continuous recording will be performed during the working period of the camera.
 - Event recording:recording will be started only when the alarm event is triggered.
 - Record audio:whether audio is included during recording.
- 2.Video quality setting
 - You can set the quality of video by yourself: HD or SD.

FAQ

Q : The camera can't connect to WiFi.

A :

- 1.The wrong password is a common cause of connection failure. Please confirm whether the password entered is correct.
- 2.Please confirm that the connected WiFi is 2.4GHz.If you use a 2.4GHz-5GHz dual-band router, please select 2.4GHz WiFi.
- 3.The WiFi name should not contain special symbols and should not be hidden. The restrictions such as AP isolation and WiFi squatter prevention of the router cannot be opened.

Q : There is a prompt"Device offline"in the device list.

A :

- 1.Please restart the camera and confirm that the camera can start normally and connect to WiFi.
- 2.Please turn off the router functions of the firewall, blacklist, WiFi squatter prevention, MAC address binding, etc.To support remote preview, which requires the router to connect to WAN.
- 3.If the router is replaced or the WiFi password is changed, please reset the camera and reconfigure the network.

Attentions

- The camera only supports 2.4GHz WiFi.Please confirm that the WiFi connected by the mobile phone is 2.4GHz before network configuration.
- Concerning Micro SD card recording, when the recording volume reaches the upper limit, the earliest recording file of the recording event will be automatically overwritten.
- Long-term use in the unconventional environment(high temperature, high humidity, the large amount of dust or smoke,etc.)may damage the camera.
- V380 Pro APP and device firmware will be updated from time to time.For your best experience, please update the APP and upgrade the device firmware in time.